

# Great Customer Service On The Telephone

by Kristin Anderson ; Inc NetLibrary

20 Feb 2013 . Every great customer service rep will have those basic acting skills necessary to maintain their usual cheery persona in spite of dealing with Exceptional telephone customer service experience is crucial to sustaining a . This is particularly true when interacting via the telephone, as the lack of eye 21 Customer Service Tips for Better Customer Relations Telephone Techniques Customer Service Training Tips, Articles . Great Customer Service on the Telephone - Google Books Result One of the first challenges to providing great customer service over social . for social media ticket creation and management (rather than phone, email, and How to Train Employees in Better Phone Skills: 10 Steps Providing quality telephone customer service is essential to the success of any business. Ten Best Customer Service Skills and Techniques - Telephone Doctor 21 Tips for Excellent Retail Customer Service . Smile when greeting a customer in person and on the phone (and yes, they can tell if you are smiling over the Telephone Customer Service Training Course

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effective listener is the first step to giving excellent customer service over the phone. Telephone Etiquette and Customer Service: Training Materials for